



## Public Notice: Import Entry Process Change<sup>1</sup>

To our valued Customers

Customs is changing the way it manages commercial shipment clearances. The changes will ensure all commercial shipments are treated equally and entered into our risk management system. As a result this will provide enhanced security of the Cook Islands' border.

### Customs Brokers

Accordingly, please be advised that with effect from **Monday 30 September 2019** all commercial entries submitted by Customs Brokers must be submitted electronically using either an in-house system or the Customs web portal. ***Note: Manual entries will not be accepted from this date.***

### Commercial Clients

Commercial clients who wish to undertake their own in-house custom clearance please be advised that these must be submitted electronically with effect from Friday 1 November 2019. ***Note: Manual entries will not be accepted from this date.***

### Training

If you wish to undertake training so you can be authorised to make entries on behalf of your organisation please contact the Customs team on 29-365 or via email at [customs.info@cookislands.gov.ck](mailto:customs.info@cookislands.gov.ck). They will book a suitable time to carry out the required training.

Xavier Mitchell  
**Comptroller of Customs**

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<sup>1</sup> These changes are made in accordance with section 359 of the Customs Revenue and Border Protection Act 2012.